



SOUTH CALGARY ORAL & MAXILLOFACIAL SURGERY

Office Financial Policy

Our office financial policy is to bill patients for all services rendered. We appreciate payment at the time of the visit by cash, debit, Mastercard or Visa. We do not accept personal cheques.

Our fees are based on the overhead incurred in our practice, the treatment plan selected, the complexity of treatment, and the time it takes to provide you with necessary care.

As a courtesy to you, our staff will complete the dental portion of the claim form. To expedite processing, please provide us with your dental insurance information. We will attempt to submit your claim and predetermination electronically on your behalf.

If your dental benefits plan requires a “pre-determination”, we will provide a treatment plan for review by the third party payer. Should finances be a concern, we **strongly** recommend waiting for a written response from your insurance company. However, please remember that the financial obligation **is between you and this office**. The third party payer is **responsible to you** and not this office.

Handling insurance this way better enables you to see what benefits you are receiving and how well the insurance company is serving you.

We are here to help you. Please discuss any special needs in the handling of your account with our staff at the consultation visit.